



PROVIDING SOLUTIONS FOR ALL YOUR TREE SURGERY, FENCING, VEGETATION MANAGEMENT AND WEED CONTROL REQUIREMENTS IN WILTSHIRE AND ACROSS THE SOUTH WEST

WHERE COMMON SENSE IS STILL COMMON

Case Study – Kieran Pierce, Willoughby's, Easterton, Devizes

August 2017

Background: We needed to remove 50 conifer and leylandii trees/hedging which had been allowed to grow without pruning to over 50' and whilst they served to provide screening, they had become completely out of hand. All of the trees stood within a Conservation Area and we had therefore to liaise closely with our local parish council. Living half way down a narrow lane, we also had our neighbours to consider in terms of their access to their homes and to minimise any disruption to them.

Requirement: We therefore needed a company which was not only professional in every respect but one where their people had respect and empathy with our neighbours whilst the work was being carried out.

Approach: Following Daniel Butler's visit to us we were given a quotation for the work to be carried out. Both during the lead up to and the actual work being undertaken, we were kept informed at all stages which was critical as we had to obtain various permissions for access. The work lasted 2.5 weeks and throughout the whole period the team kept the grounds around the felling clear so that neighbours could pass without trouble. It was just all easy and stress free throughout. The team were thoroughly professional, turning up when they said they would, they were courteous, polite and accommodating at all times, and put neighbours first and moved any vehicle that was restricting access quickly and cheerfully.

Results: The work was completed on time and to budget and there were no issues of any kind. My neighbours had great praise for the team as well and some have already requested quotations for work to be carried out. I now have a space which I can replant with more suitable trees.

Testimonial: "I'm very happy to recommend William Warden and his tree team. What a great bunch of guys – it just works with the team all being ambassadors for William's business – courteous, thoughtful, empathetic to the environment and not noisy. And, of course, highly skilled in their work. Good job done. Thank you".

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